

## Our Mission

*SUSPA wants to provide world-class innovative, competitive and reliable solutions for lifting, damping, adjustment, opening / closing with a focus on the value for and the well-being of our global customers, employees, business partners, key stakeholders and environment.*

### **Cooperation and continuous improvement:**

We commit ourselves, with the involvement of all interested parties, to fulfil the binding and legal obligations that are imposed on us from the quality, environmental, occupational safety, energy and information security systems, as well as to continuously improve our systems in comparison with the set goals.

### **The customer assesses the quality and does not tolerate errors:**

We commit ourselves to manufacture safe and error-free products, taking into account customer-specific requirements, preventive error avoidance, systematic cause research and continuous improvement.



### **We protect our environment:**

We commit ourselves to protect the environment, to prevent environmental pollution and to use resources in a sustainable manner, and to improve our energy-related performance, right from procurement and development. We have an obligation to ensure the availability of the information and resources required to achieve energy-relevant and energy-specific targets. We want to preserve and improve the quality of life.



### **Occupational safety is everyone's business:**

We commit ourselves to provide working conditions in conformity with health and safety standards and to maintain health.

We commit ourselves to prevent possible dangers and to minimise possible risks.



### **Information or data are goods deserving protection:**

We commit ourselves to maintain information security in terms of confidentiality, integrity and availability of the information exchanged for our customers and thus also for us. The data security throughout the organisation makes general provisions that apply to all areas of information technology within our organisation.



*„... our commitment is your satisfaction...“*